



TRI DUNG

Security Services Company

CORPORATE PROFILE

<http://www.baovetridung.com/>

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Open Letter

Dear Esteemed Partners,

On behalf of Tri Dung Co, Ltd., also known as Tri Dung Security, we extend our warm greetings to our valued customers. We always consider your interests to be the same as our own, with professionalism, credibility, and commitment as the core principles for our development.

With over 22 years of operation, we have earned the trust and confidence of our clients through our expertise and professionalism in the security services industry. We take great pride in being one of the most reputable and professional security service providers in Vietnam. Guided by our motto "All for the safety of our clients", and adhering to the principles of Safety – Credibility – Professionalism, we are committed to meeting the increasingly demanding needs of our clients with the highest quality of service. Our management team consists of dedicated, skilled, and experienced individuals with a strong background in security services. We offer a comprehensive and meticulously designed training program to ensure our staff can effectively carry out tasks across various types of security needs. Our employees are trained from basic to advanced levels and are certified by the C06 Bureau of the Ministry of Public Security. With our strong reputation for reliability and quality in the security sector, we are confident in providing the best and most satisfactory service to our esteemed clients.

**GENERAL DIRECTOR
NGUYEN DUNG CHINH**



01

GENERAL INTRODUCTION

- Vision and Mission
- Operational Principles
- Business Philosophy
- Executive Board
- Company History & Development
- Corporate Culture



► MISSION

"All for the safety of our clients" — This principle guides both our thinking and actions, ensuring absolute safety for people and property through the highest quality of service. We aim to provide peace of mind for businesses and earn the absolute trust of our clients in Tri Dung Security.

With over 20 years of experience and professionalism in the security services industry, Tri Dung Co, Ltd., in general, and the Tri Dung Security Branch in Hue, in particular, have earned the trust and confidence of our valued clients. Currently, Tri Dung Security is recognized as one of the most reputable security service providers nationwide, especially in the Southern, Central, and Central Highlands regions of Vietnam.

The company was established on August 30, 2002, with Business Registration Certificate No. 0302741861 and the Nationwide Certificate of Compliance with Security and Public Order Requirements No. 153/GXN issued by the Ho Chi Minh City Public Security.

The Hue Branch of Tri Dung Co, Ltd. was established on June 01, 2004, with Business Registration Certificate No. 0302741861-001 and Certificate of Compliance with Security and Public Order Requirements No. 610/GCN issued by the Police Division for Administrative Management of Social Order under Thua Thien Hue Public Security.

VISION ◀

To continuously improve service quality and develop sustainably, aiming to become a leading security service provider in Vietnam.

BUSINESS PHILOSOPHY

To ensure harmony among the three core interests:
Clients – Employees – Company

We put client safety at the center of everything we do. Human resources are our “golden key” — our most valuable asset and a crucial foundation for building trust with our clients.

All personnel undergo professional training in security, fire prevention and fighting (FPF), first aid, and occupational safety and health (OSH) to enhance work effectiveness. We strictly adhere to the CHAMPS service framework, Attitude – Professionalism – Culture as the foundation of our service culture.



OPERATIONAL PRINCIPLES

SAFETY

Tri Dung Co, Ltd. always prioritizes the safety of our clients. We are wholeheartedly committed to ensuring their safety, as it is the cornerstone and guiding principle of our operations.

REPUTATION

Our commitment is to always uphold integrity and reliability. We place great emphasis on the behavior and conduct of our staff. Professional demeanor, friendly attitude, and courteous service are consistently upheld across our entire team.

PROFESSIONALISM

Our staff are well-trained, highly responsible, disciplined, and capable of handling various situations at different security sites with flexibility and confidence.



NGUYEN DUNG CHINH

GENERAL DIRECTOR

Master Instructor, Nghia Dung Karate-Do.



NGUYEN DUNG MINH

BRANCH DIRECTOR

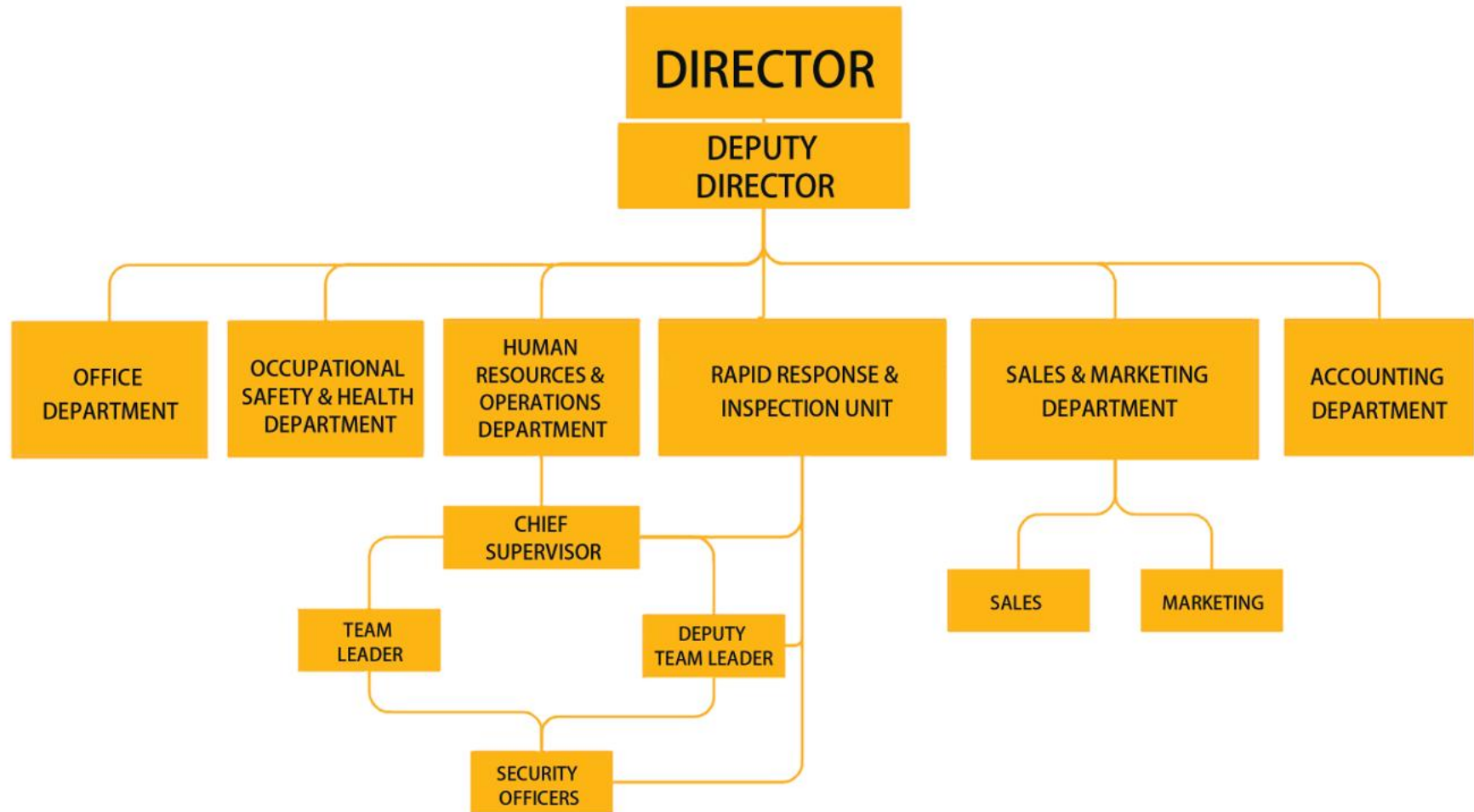
Master of Education,
Bachelor of Economics
Head of Department of
Physical Education and National
Defense Education, Phu Xuan University
Technical Director of Nghia Dung Karate-Do
National Champion
Asian Referee

NGUYEN VAN QUOC DUNG

DEPUTY BRANCH DIRECTOR

Bachelor of Physical Education,
Third-Degree Black Belt in Karate
National Referee





ORGANIZATIONAL STRUCTURE

TRI DUNG SECURITY SERVICES COMPANY



02

AREAS OF OPERATION

- Fixed Site Security Services
- Mobile Patrol Security Services
- Event Security Services
- Security Consulting Services

SECURITY CONSULTANCY

Providing security planning, consulting on security systems, and developing standard operational procedures for access control and site safety.



EVENT SECURITY

Ensuring the safety and order of exhibitions, fairs, cultural events, sports competitions, and other public gatherings.



FIXED SITE SECURITY

Guarding banks, hotels, supermarkets, factories, construction sites, hospitals, and office buildings.



MOBILE PATROL SECURITY

Personal protection services, escorting of goods, and security for valuable assets in transit.



▶▶▶ WORK PROCEDURES

A set of efficient, flexible, and continuously improved and streamlined procedures designed to optimally support the company's personnel and deliver the best possible service to clients.



- Patrol Procedures
- Incident Handling Procedures
- Shift Handover Procedures
- Procedures for Controlling Visitor Access to Premises
- Procedures for Controlling Contractor Access to Premises
- Procedures for Controlling Driver Access to Premises
- Procedures for Managing Asset Entry and Exit at Premises
- CCTV Monitoring Procedures
- Asset Sealing and Handover Procedures

▶ STAFF-RELATED PROCEDURES

- Human Resources Recruitment Procedure (ISO)
- Shift Handover Procedure
- Disciplinary Handling Procedure (ISO)
- Incident Reporting Procedure
- Uniform Issuance Policy
- Employee Training Procedure (ISO)



WORKPLACE ETIQUETTE AND CONDUCT

- Attitude towards Work
- Conduct towards Subordinates
- Conduct towards Superiors
- Conduct towards Clients and Partners
- Conduct towards Colleagues
- Conduct towards Government Authorities

CORPORATE CULTURE

The Client Communication Handbook and the Corporate Culture Manual are published in book form for internal distribution. These materials help employees understand the company's core values, standards of conduct, and shared spirit, thereby fostering a consistent, professional, and cohesive working environment.





PRIVACY

We place the utmost importance on protecting our clients' privacy when they use our security services.



PEACE OF MIND – TRUST

We aim to instill complete peace of mind and trust. We are committed to safeguarding all client-provided information and using it solely to deliver maximum benefit to the client.



QUALITY COMMITMENT

Tri Dung Security is dedicated to becoming a leading provider of professional, high-quality security services nationwide. With the motto "All for the safety of our clients," we pledge continuous improvement and quality enhancement to meet every requirement with the utmost responsibility.

Our staff are carefully selected, with clear background verification, giving priority to retired police and military personnel. We ensure all personnel meet rigorous standards in health, ethics, and appearance. Every employee undergoes training, certification, and an internship before commencing work. Our young and experienced management team is supported by modern equipment, ready to handle any situation swiftly and effectively.



PROFESSIONALISM

We train our security personnel to be professional, highly skilled, and ethically grounded. We utilize modern, appropriate security equipment in the delivery of our services.



DEDICATION

We respond to incidents promptly to minimize losses for our clients and the community. We are always ready to assist clients whenever necessary or upon appropriate request.



EFFECTIVENESS

We provide optimal and tailored solutions to ensure security and safety for our clients. We strive to generate genuine added value for our clients' business activities, contributing to the creation of a professional and culturally rich working environment.



03

STRENGTHS & POTENTIAL

- Operational Capability
- Support Equipment and Tools
- Standards and Regulations
- Experience
- Work Culture
- Professional Training Programs
- Legal Documentation

OUR STRENGTHS

“ALL FOR THE SAFETY OF OUR CLIENTS”

Our success lies in the value we bring to our clients. We deeply value connection and long-term relationships. We have accumulated experience that enables us to continuously satisfy our clients through outstanding service quality and professional con-

OUR STAFF

Carefully selected with clear background checks. We ensure each team member meets high standards in appearance, ethics, and professional competence. 100% of our employees are trained in security and fire safety procedures.

YEARS OF EXPERIENCE

Our accumulated experience enables us to continuously meet client expectations through superior service quality and attitude.

DEDICATED SUPPORT

Our team is on standby 24/7 to support clients in case of incidents, with professionalism and dedication.

TRUST

We earn and maintain the trust of our clients through secure, high-quality, civilized, and professional protection services, building enduring relationships.

OPERATIONAL CAPACITY

All staff are trained in legal knowledge, security procedures, fire prevention and fighting, and professional communication.

We have established a rapid response team (available 24/24) to provide immediate support at client sites during emergencies.

ae coordinated response during urgent situations. At provincial project sites, we arrange collective housing for staff, enabling them to provide support in emergency situations as needed.

SUPPORTING EQUIPMENT AND TOOLS



Raincoats and boots



Telescopic batons



Patrol monitoring devices



Metal detectors



Flashlights



Walkie-talkies



Electric stun batons



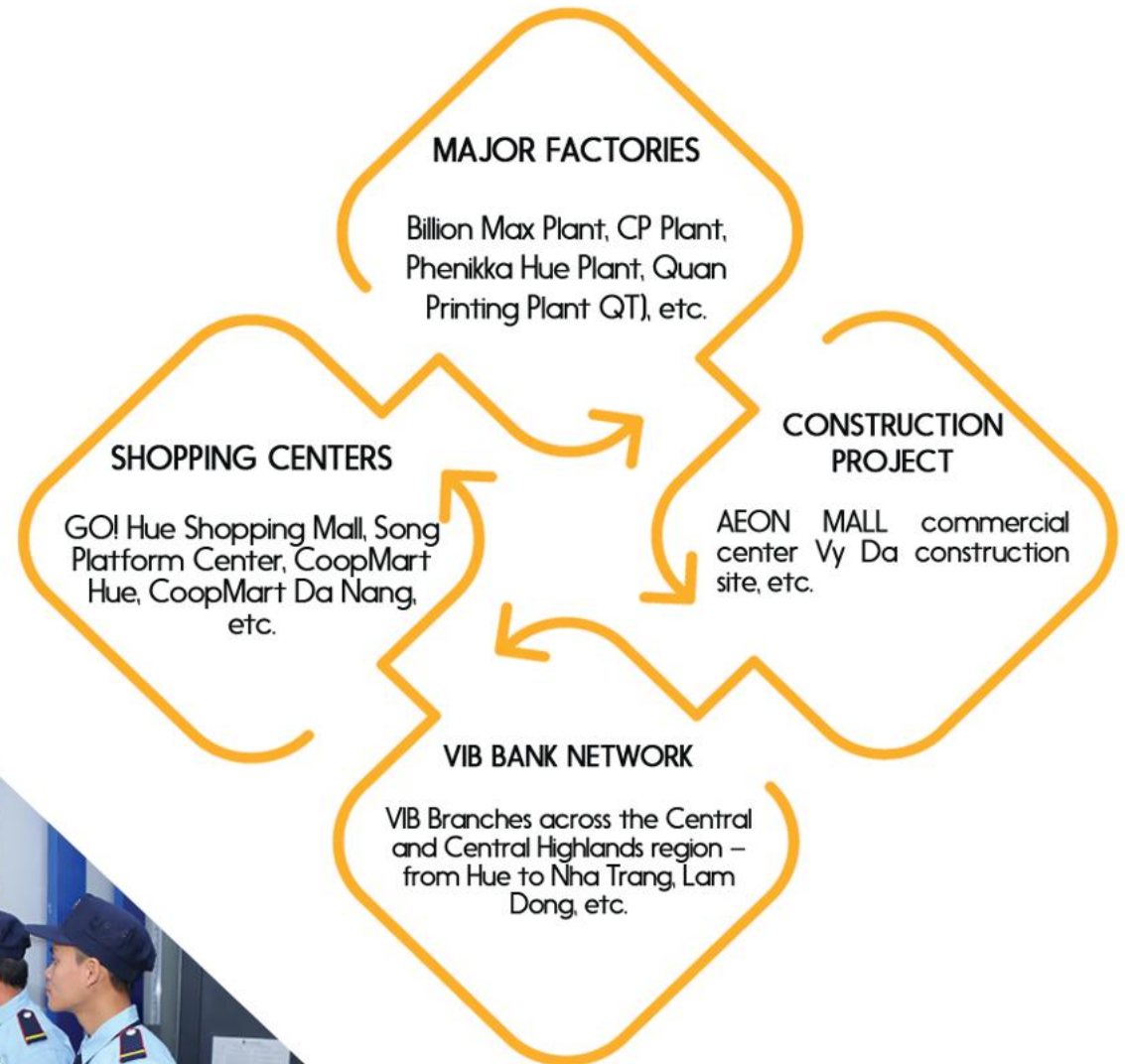
Rubber batons, wooden batons

STANDARDS AND REGULATIONS

1. Personnel recruitment criteria
2. Employee performance evaluation criteria
3. Working hour regulations
4. Employee uniform policy
5. Professional conduct regulations
6. Shift handover regulations
7. Company rules and policies

EXPERIENCE

With proven capabilities and the trust of our clients, we are currently providing security services for the following sectors:



PROFESSIONAL TRAINING

PROFESSIONAL SKILLS

1. Skills in using and maintaining security tools
2. Skills in operating fire alarm equipment
3. Skills in managing surveillance and alarm systems
4. Skills in using communication and signal transmission devices

MARTIAL ARTS TRAINING

1. Basic techniques
2. Restraining techniques
3. Combat techniques
4. Self-defense techniques

LEGAL KNOWLEDGE

1. Basic knowledge of civil law
2. Criminal law
3. Labor law
4. Economic law
5. Relevant decrees and circulars governing the security service industry



BASIC SECURITY OPERATIONS

1. Company rules and policies
2. Internal discipline regulations
3. Security operations for fixed and mobile targets
4. Patrol and guard operations
5. Procedures for reporting and documenting incidents

FIRE SAFETY KNOWLEDGE

1. Principles and regulations on fire prevention and fighting
2. Fire detection and identification
3. Fire prevention and extinguishing measures

COMMUNICATION SKILLS

1. Communication and conduct in security operations
2. Communication with superiors and clients
3. Communication with colleagues
4. Communication with govern-

INCIDENT RESPONSE

1. Emergency evacuation, rescue, and relief operations
2. Emergency response skills
3. Anti-terrorism procedures



LEGAL DOCUMENTATION



04

**OUR CLIENTS &
PROJECTS – COMPLETED
AND ONGOING**

SUPERMARKETS SHOPPING CENTERS

COOPMART SUPERMARKETS – DA NANG & HUE

Coopmart is a retail supermarket chain in Vietnam under the Ho Chi Minh City Union of Trade Cooperatives – Saigon Co.op. It is the largest supermarket enterprise in Vietnam, with a network of 140 supermarkets and hypermarkets nationwide.



SONG PLATFORM

Song Platform is a newly developed complex combining cuisine, shopping, entertainment, workspace, and art exhibition, equipped with modern investments worth millions of dollars. It functions as a living museum blending education with entertainment.



AEON MALL SHOPPING CENTER

AEON MALL is Asia's largest specialized shopping mall developer, operating under the motto "The Customer Comes First", with a dense and widespread retail network across the region.



GO! HUE SUPERMARKET

With over 22 years in Vietnam, GO! has become a trusted and beloved retail brand. The market is witnessing significant shifts in Vietnamese customer purchasing behavior.

URBAN COMPLEXES

NERA GARDEN BUILDING – HUE

Nera Garden is a premium apartment and shophouse complex with a total area of 11,473 m². It consists of a 20-story tower and 23 shophouses.



AZURA BUILDING – DA NANG

Azura is among the tallest residential towers in Da Nang, overlooking the Han River. With a total area of 3,238 m², the building comprises 34 floors, including 225 premium apartments ranging from one to three bedrooms and two penthouses.



THE MANOR CROWN HUE

Located on To Huu Avenue in the An Van Duong urban area, The Manor Crown Hue spans nearly 42,000 m². It is strategically positioned in the new administrative center, adjacent to major service, tourism, and entertainment areas of Hue City.



HOTELS & RESORTS

HOTELS & RESORTS

Laguna Lang Co is a world-class resort destination and a premier choice for travelers. Nestled along an unspoiled stretch of coastline facing the East Sea, it boasts breathtaking natural surroundings and is located on Vietnam's legendary Central Heritage Road, home to multiple UNESCO-recognized cultural heritage sites.



HUE AMUSEMENT AND BEACH PARK RESORT

The Hue Amusement and Beach Park project, covering an area of 50 hectares, is a major investment worth over VND 1,000 billion. Located in villages 6 (Vinh Thanh commune) and 3 (Vinh An commune), Phu Vang District, Thua Thien Hue Province, the resort's first phase includes the development of a hotel complex with 120 rooms.

THUAN HOA HOTEL

Known as "Your communal home in Hue", Thuan Hoa Hotel offers guests a relaxing and comfortable stay. It has become a preferred destination for visitors to the city.





THANH QUAN JOINT STOCK COMPANY

Established in 2004, Thanh Quan JSC specializes in industrial and civil construction, construction design consultancy and supervision, as well as the manufacturing and trading of construction materials and mechanical components.

VINCOM RETAIL JOINT STOCK COMPANY

A subsidiary of Vingroup, Vincom Retail JSC was established to develop and operate the Vincom-branded shopping center system. From the outset, it has been positioned as a key player in Vietnam's commercial real estate market.



CP. VIETNAM CORPORATION

CP Vietnam is a subsidiary of the Charoen Pokphand Group (founded in 1921 in Bangkok, Thailand), operating across various sectors in agriculture and food processing.

BANKING INSTITU-

VIETNAM INTERNATIONAL COMMERCIAL JOINT STOCK BANK (VIB)

VIB is one of Vietnam's leading banks with over 20 years of experience in the banking and financial sectors, offering a wide range of services and products tailored to customers' needs.



JSC BANK FOR FOREIGN TRADE OF VIETNAM (VIETCOMBANK)

Vietcombank is recognized as one of the most efficient banks in Vietnam, consistently achieving record profits. It was the first Vietnamese bank to surpass the USD 1 billion profit mark and is listed among the top 200 most profitable financial institutions globally.



SAIGONBANK

Saigon Bank for Industry and Trade (SAIGONBANK) is the first joint stock commercial bank in Vietnam, with over 34 years of prestigious operations and a nationwide network. It is known for its dynamic, professional, and experienced staff in the banking and finance sector.



BAC A COMMERCIAL JOINT STOCK BANK

Established in 1994 and headquartered in Nghe An, Bac A Bank has developed into one of the most effective and sustainably managed joint stock commercial banks in Vietnam. It currently operates 138 branches and transaction offices across major cities and provinces nationwide.

HOSPITALS – OFFICES

CHAN VAN CENTRAL CLINIC SYSTEM

Chan Van Medical Joint Stock Company operates a chain of 315 clinics specializing in Pediatrics, Obstetrics-Gynecology, Geriatrics, and Ophthalmology. The clinics are staffed by a team of experienced doctors from Children's Hospital 1, Children's Hospital 2, City Children's Hospital, and Tu Du and Hung Vuong Maternity Hospitals.



FPT SYSTEM

FPT has office networks in 29 countries worldwide and telecommunication infrastructure covering 59 out of 63 provinces and cities in Vietnam.



HO CHI MINH MUSEUM – THUA THIEN HUE

The Ho Chi Minh Museum in Thua Thien Hue was established on September 16, 1980. The museum's exhibitions highlight the close relationship between President Ho Chi Minh's life and career with the Vietnamese nation and the times in which he lived.

VIETNAM AIRLINES OFFICES – HUE

Vietnam Airlines is a subsidiary of Vietnam Airlines Corporation. The national carrier was established following the formation of the Civil Aviation Administration of Vietnam in 1956.



BILLION MAX VIET NAM MANUFACTURING COMPANY LIMITED

Billion Max Vietnam Manufacturing Plant is an investment project of the Winson Group, with a total investment capital of USD 15 million (equivalent to VND 348 billion). The plant is located in the Saigon – Chan May Industrial Park and Free Trade Zone, part of the Chan May – Lang Co Economic Zone.



PRIME PHONG DIEN JOINT STOCK COMPANY

PRIME is one of the leading corporations providing products and services in the construction materials industry. We offer customers a wide range of creative ideas reflected in our wall and floor tiles, toilet fixtures, and water heaters—all featuring advanced technologies and the latest design trends. Over the years, we have remained committed to our core values of quality, service, and reliability, continuously maintaining and enhancing our standards to deliver superior products and services.

WAREHOUSES

DANANG TRANSPORT AND CHARTERING JOINT STOCK COMPANY (VFRACHT DANANG)

VFracht Danang is a leading maritime transportation company in Vietnam and operates a global agency network to serve customer logistics needs. In October 2003, VFracht Danang was equitized, becoming the first joint-stock company within the Vietfracht system.



CENTRAL VIETNAM MOBILE WORLD WAREHOUSE SYSTEM

Thegioididong.com is a brand under Mobile World Joint Stock Company (stock code: MWG), a major retail group in Vietnam specializing in mobile phones, digital devices, and consumer electronics.



ARIYANA VI DA JOINT STOCK COMPANY – HUE

Ariyana Joint Stock Company provides services in real estate management, development, and business operations.



TTC PHONG DIEN SOLAR POWER PLANT

The plant has an installed capacity of 35 MW, was successfully connected to the grid on September 25, 2018, and officially inaugurated in October 2018.

TTC Phong Dien Solar Power Plant contributes to reducing approximately 20,503 tons of CO2 emissions annually, supporting environmental protection efforts and the global fight against climate change.



TYPICAL CLIENTS – PAST AND PRESENT





TRI DUNG

Security Services Company

"All for the safety of our clients!"

CONTACT INFORMATION



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